



Corporate Ethics can have a ripple effect on an organization, affecting retention, productivity and ultimately the financial success of the company.

Employees want to work for an organization that values high ethical standards. A company of which they can be proud.

Wackenhut's Safe2Say Hotline enables honest employees to anonymously report suspected incidents of internal theft, improper behavior, unethical conduct, or any other loss-producing activity, by calling a dedicated toll-free telephone line.

About Safe2Say

Corporations must be aware of the potential threats and risks that are present in the workplace. Fraud, theft, sexual harassment and workplace violence issues affect corporations every day and many times lead to significant business losses.

Wackenhut's Safe2Say Hotline program, allows clients to approach ethics and compliance issues in a proactive manner. Safe2Say not only provides clients communication tools to help uncover threats and risk, but your company will also benefit from the following features:

- 24/7/365 Toll-free Operation
- Fully Customizable Systems
- Trained Multi-lingual Specialists
- Web-based Submission Option
- Case Management
- Creative and Design Services
- European Call Center

Challenges & Solutions

C: Keeping up-to-date with regulatory compliance.

S: Safe2Say is compliant with Sarbanes-Oxley, Federal Sentencing Guidelines and European Union Data Protection Directive.



C: Maintaining an Ethical Culture throughout the enterprise.

S: Safe2Say is a 24/7/365 multilingual communication outlet for the whole organization.

C: Difficulties in tracking issues and trends.

S: Safe2Say offers enterprise-wide reporting to help organizations identify trends and issues in the workplace.



24/7/365 Toll-free Operation

Wackenhut's Safe2Say Hotline Service is a market-proven mechanism for employees to report suspected incidents of wrongdoing in the workplace. Clients will have their own unique "800" number that will operate 24 hours a day, seven days a week. This gives employees a confidential, anonymous outlet to report concerns of fraud, theft, violence and other workplace issues whenever they feel comfortable doing so.

Trained Multi-lingual Specialists

Wackenhut Communications Specialists are trained professionals in telephone etiquette and fact-finding techniques to conduct respectful interviews that result in thorough reports. All are college-educated or possess a specialized skill set. Drawing from a diverse workforce, Wackenhut has Specialists fluent in English, Spanish and Portuguese on all shifts. Other language requirements are met through real-time connection to a professional interpretation service.

Web-based Submission Option

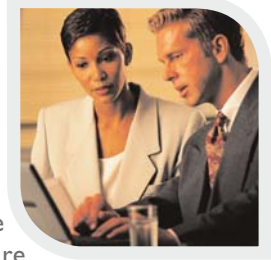
Our web reporting tool offers another channel to communicate concerns. Employees can use any computer anywhere to securely submit allegations online. Additionally, communications between the reporter and the organization are maintained while preserving the anonymity of the reporter. As a result, the quality of the investigation is improved while reducing the risk of a disgruntled employee taking action against the organization.

Fully Customizable Systems

Safe2Say offers clients effective customized systems. Innovative call intake software and web based programs allow for customization by region, division or incident type. Wackenhut encourages all customer input on all aspects of the program including: interview questionnaires, report formats, immediate response procedures, delivery methods and specialized training.

End to End Case Management Via Web

Wackenhut offers an end-to-end system for managing allegations from submission to resolution. Once a report is submitted, automated alerts are triggered to the appropriate case managers and leaders in the organization. Cases are managed and automatically tracked through the investigation and resolution process using standardized workflow to ensure the proper steps are taken. Dashboard analytics provide leadership with visibility to trends, high-risk issues, and the ability to oversee ethics/compliance functions. Our integrated modules and automated prompts drive efficiency and effectiveness into the process and go beyond the basic, whistle-blower compliance tools of the past.



Creative & Design Services

In order for a hotline program to be effective, the message needs to be communicated clearly to employees. Wackenhut can assist clients with standard posters, wallet cards and brochures to publicize the hotline program.

European Call Center

Safe2Say Europe, a joint initiative of Wackenhut and Group 4 Securicor (G4S), provides hotline services to organizations operating within the European Economic Area. It has been designed specifically to assist multinational corporations comply with both Sarbanes-Oxley and European labor and data privacy laws. In light of recent decisions in France and Germany [against US-style hotlines] and with existing regulations in the European Union, we felt that establishing a presence in Europe was an imperative. The call center is housed at an existing secure G4S facility in Zaventem, Belgium. On-site language capabilities include: English, French, German and Dutch.



A World of Security Solutions