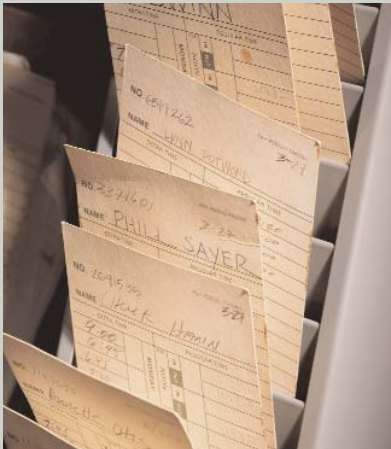


By selecting Wackenhut for your Exit Interviewing Service, you will be able to address the issues behind the following statistics.

US businesses lose \$11 billion annually from employee turnover.

Bureau of National Affairs



The cost of hiring and training a new employee can vary greatly—from only a few thousand dollars for hourly employees to between \$75,000 and \$100,000 for top executives.

Six Truths about Employee Turnover, American Management Association



WACKENHUT EXIT INTERVIEW SERVICE: ANYTHING2SAYSM

Human Resource professionals across industry sectors increasingly cite employee turnover and retention as major challenges in their respective organizations. Today's competitive business climate, including the high demand for employees with technical skills, increases the pressure on firms to attract and retain quality employees. The costs associated with excessive turnover further compounds the problem.

Organizations readily commit time and resources to hiring process (advertising, recruitment efforts, employment interviews, pre-employment background checks, drug screening). Investing in the employee selection process reaps many obvious rewards. Yet, what about when the employees leave the organization? Are you really satisfied with the information generated by your current exit interview strategy?

The value of interviewing departing employees is often overlooked or underestimated. However, a structured exit interview program can return significant benefits by helping corporations identify problems and process improvements. This is where Wackenhut can assist you.

Through Wackenhut's Exit Interviewing Service, Anything2SaySM, your company will benefit from the following:

- **Simple Cost Efficient Solution**
- **Measurable Results**
- **Increased Participation Levels**
- **Thorough and candid responses**

Exit interviews represent a prime opportunity to gain candid information on employment conditions.

Nina Drake and Ian Robb, Society of Human Resource Management



Simple Cost Efficient Solution

Wackenhut appreciates that Corporations recognize the many quality and cost advantages of contracting security and related services from a single world-class provider. Many of our customers require diverse services at multiple locations, which can be difficult and costly to administer effectively from one site to the next. Exit Interviewing Hotline services are one of Wackenhut's core competencies, and we specialize in analyzing, streamlining and administering cost-efficient, effective solutions across multiple locations as well as individual facilities. This allows our customers the freedom to focus on their core business objectives.

Measurable Results

Wackenhut will compile summaries through on-line, on-demand reports which will highlight key responses and group trends to empower your organization to build a better workplace. A review of trend reports often reveal significant demographic, job-specific, and organizational information essential to a root cause analysis of an organization and its processes.

Increased Participation Levels

An added benefit of Anything2SaySM is the increased participation levels. Wackenhut believes that departing employees will be more willing to spend 5-10 minutes answering questions over the phone than filling out a questionnaire.

Thorough and Candid Responses

Anything2SaySM eliminates potential pitfalls of the traditional face-to-face exit interview. By inviting the departing employee to call a toll free number, and be interviewed by a neutral third party specialist, you avoid interaction with hostile or irrational employees.

An exit interview process managed by Wackenhut is a powerful resource for employers to address the issues of turnover and retention. Outsourcing this all-important talk to Wackenhut increases the likelihood of obtaining valuable information from departing employees that otherwise might not be disclosed during traditional exit interviews. It also affords employees the option of remaining anonymous.

By providing an independent third party professional, and the option of anonymity, the insight gained through the eyes of departing employees is sure to provide your organization with the knowledge to make your business more stable and productive.



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